

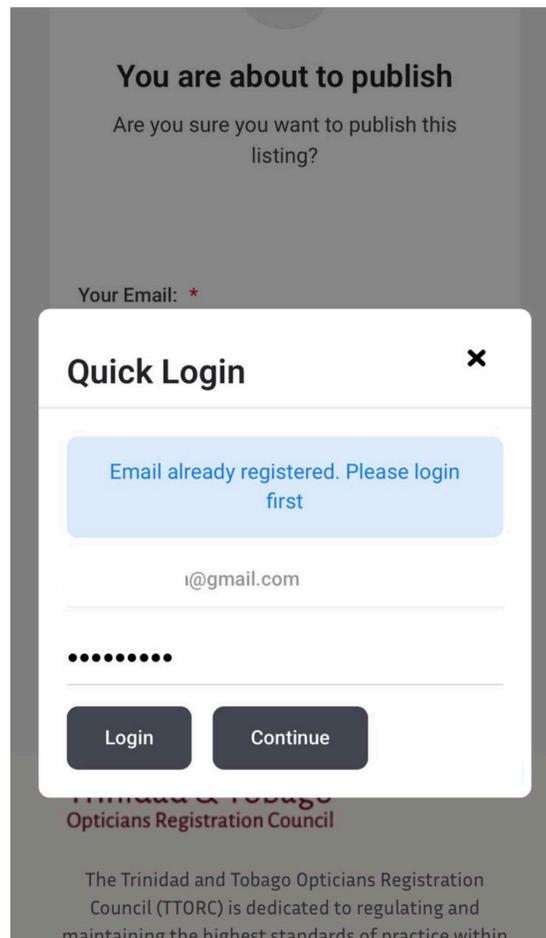
1. I have completed the form but I am unable to submit approval.

Ensure that you are using one of the listed compatible web browsers:

- Google Chrome
- Mozilla Firefox
- Microsoft Edge

The website does not have maximum compatibility or functionality with Safari.

2. I have tried to re-submit my application using the correct web browser, but I am getting this message:



The website registers the submission for each individual once a submission is entered, even if unsuccessful. Check your Inbox, Spam and/or Junk folders for an email headed 'Registration Confirmation' to access a link to your application (see Fig 1) OR visit ttorc.net/dashboard

You can use this link to access your submission and make any necessary edits.

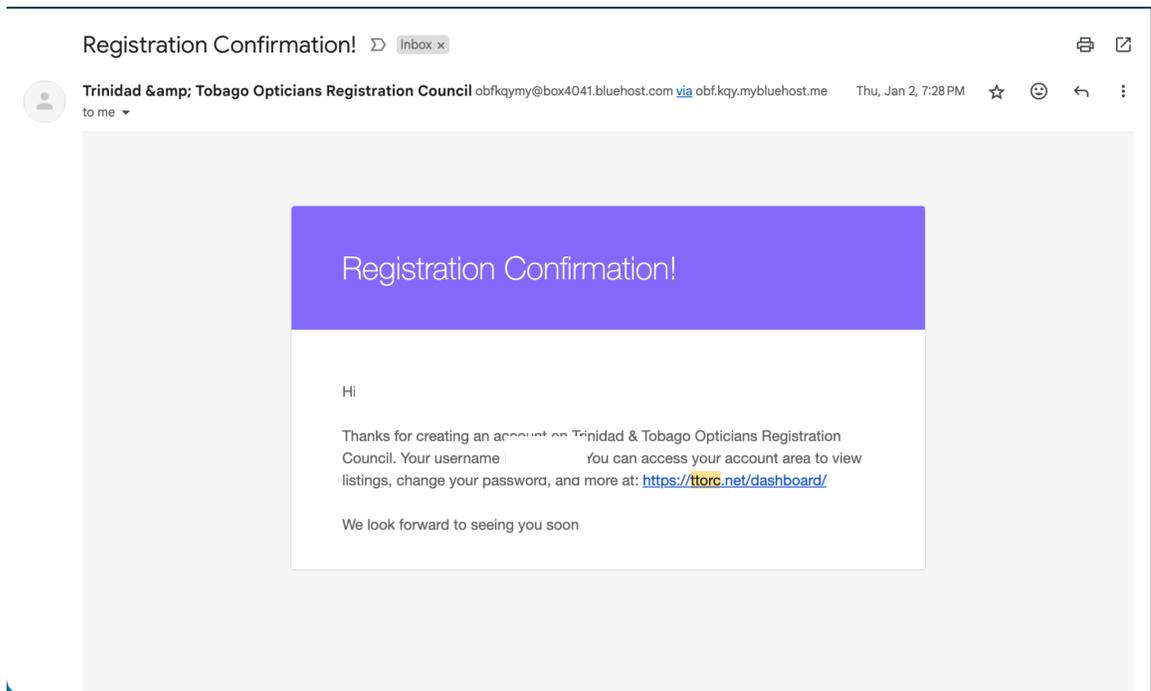


Fig 1. Registration confirmation email

You may or may not be prompted to enter a username or password. If you are, select 'Recover Password' (Fig 2) and follow the steps to get a password reset request email (Fig 3) sent to your Inbox. Please allow a few minutes for this to show up in your Inbox, but if not received, also check your Spam and/or Junk folders.

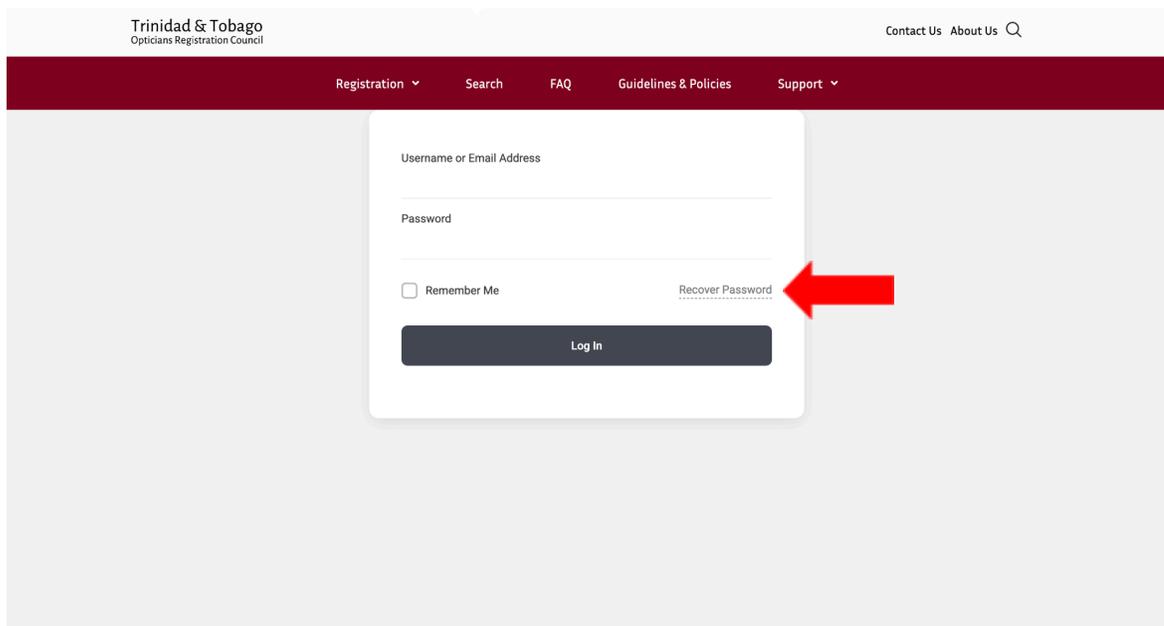


Fig 2. Password recovery

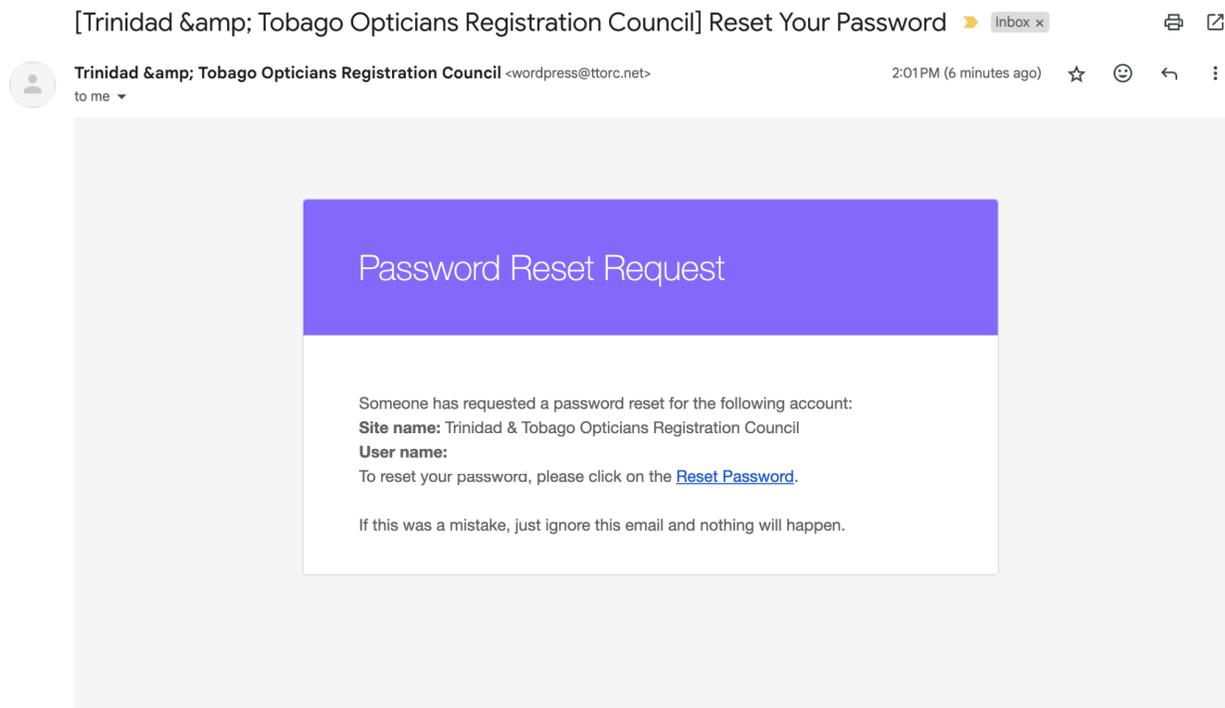


Fig 3. Password reset request

3. I have submitted an application but have not gotten any correspondence from the TTORC.

TTORC aims to approve all registrations within 5-7 business days, but there can be delays to this timeline. If you would like an update on your registration status, try the following before contacting us:

- Check your Inbox, Junk or Spam folders for a Submission Approval email (Fig 4). This is automatically sent upon approval of your renewal.

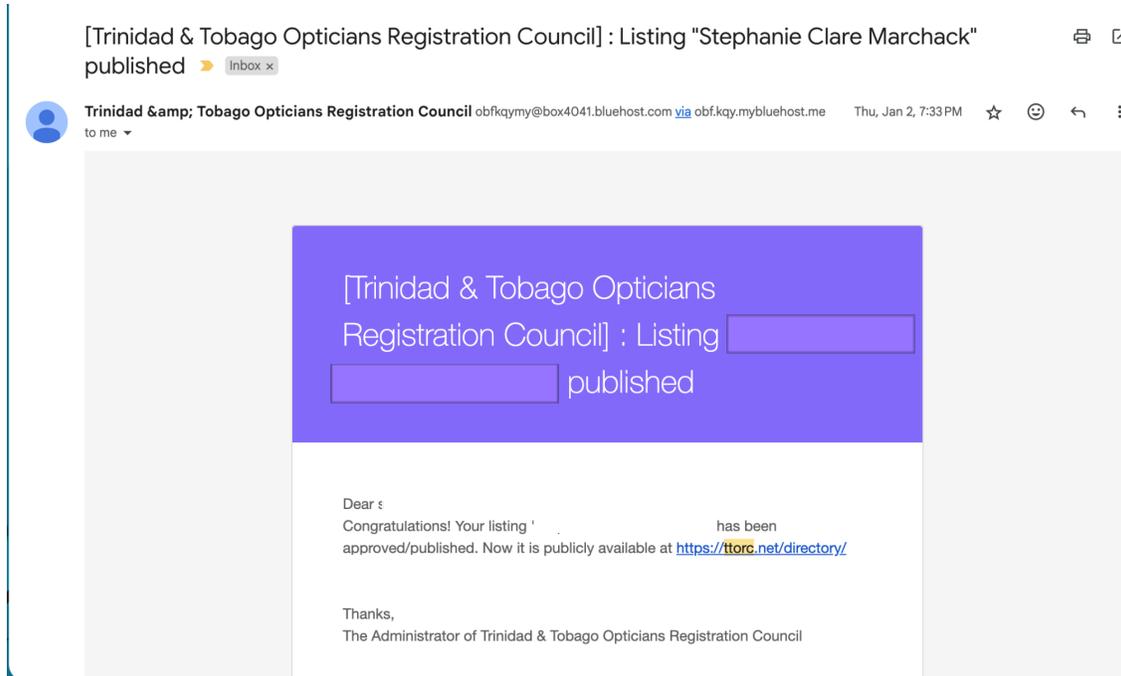


Fig 4. Submission Approval email

- Enter your name or your company name into the Search function (Fig 5) on the website to see if it appears on the public facing register.

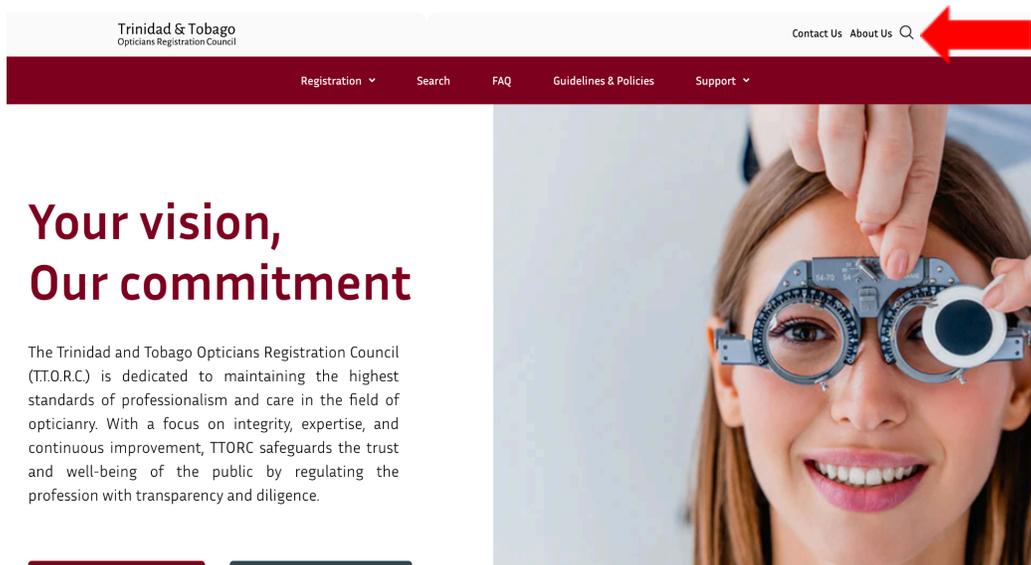


Fig 5. Search function